

Minibarmaster Essential

Wireless Handheld Minibar System

Overview

Electronics By Design is proud to announce the launch Minibarmaster Essential - a new low cost version of Minibarmaster Premium.

For a rental fee of \$10 per day and no up front fees, minibar staff use a wireless handheld PDA to record minibar sales as they check rooms. The handheld wirelessly posts the charges to front office using the mobile phone network, thus allowing cashiers to bill the guest at the point of check out, and reduce denials and walkouts.

If the PMS allows it (and most do), sales for the entire hotel can be electronically uploaded into guest accounts using a semi-automatic process - typically in 5 minutes. This eliminates manual posting, saving front office an hour or two a day, thus allowing them to focus on guest services instead of minibar.

This system is ideally suited for smaller properties, or properties with moderate minibar revenue. It will complement the Minibarmaster product range by augmenting the successful Minibarmaster Premium system.

Details

Minibarmaster Essential includes the following:

- Wireless PDA allowing minibar staff to record sales and post them from the floors virtually seconds after the room is checked.
- Comprehensive software tools allowing management of stock, reporting of sales, tracking and identifying expired stock in rooms and managing DND's.
- Fully wireless system uses the mobile phone network, thus it does not require the hotel to have it's own wireless infrastructure to achieve full functionality.
- Front office cashiers can view minibar sales a matter of seconds after the room is checked, and charge guests at the point of checkout. There is no better way to eliminate the opportunity for the guest to deny.
- Ability to electronically post charges to the PMS using a semi-automatic file upload process (PMS dependant). No more manual posting through a terminal or POS. Postings are completed in 5 minutes, resulting in reduced labour and wages.

Pricing And Inclusions

Minibarmaster Essential is available as an outright purchase or on a monthly rental basis. The rental scheme includes the following:

- Minimum 6 month rental period.
- After the 6 month period has finished, the hotel continues to use the system on a month by month basis by continuing to pay the rental fee.
- The hotel can terminate the arrangement at any time after the initial 6 month period, with one month's notice.
- Termination does not incur exit fees or penalties
- Daily rental fee of \$10 per day plus GST and no up front payments.
- No support or licencing fees.
- Includes a handheld PDA, all software, documentation, installation, training, 24/7/365 day support including all public holidays.

Future Upgrade Path

If the property uses Opera or Fidelio PMS, we will provide a no obligation fixed price quotation valid for 12 months, to upgrade from Minibarmaster Essential to Minibarmaster Premium. This allows the property to use the Essential System and upgrade to the Premium system at a later date for a known outlay.

More information on Minibarmaster can be found by visiting minibarmaster.com.au or email us at contactus@electronicsbydesign.com.au.

What Is Minibarmaster Premium?

Minibarmaster Premium is a specialised minibar solution using handheld PDAs for hotel staff to record minibar sales as they check rooms. The charges are recorded on the PDA and automatically posted wirelessly to the guest accounts in the PMS from the floors virtually instantly. In addition, because the system uses the mobile phone network as the wireless medium the hotel does not need to invest in any wireless infrastructure. The system will also calculate denials, and includes reports for finding expired products in rooms, calculating staff productivity, DNDs, sales and other reports. It eliminates the need for pen and paper based recording and dramatically improves speed of checking and the speed of posting thus resulting in savings in wages and reduced denials. In addition Minibarmaster Premium was fully developed locally for the Australian and New Zealand market places.

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